



WORKINCONFIDENCE  
CONVERSATION REPORT 2021  
FOR MIDSOMER NHT TRUST

For the period 01/12/2019 to 28/02/2021

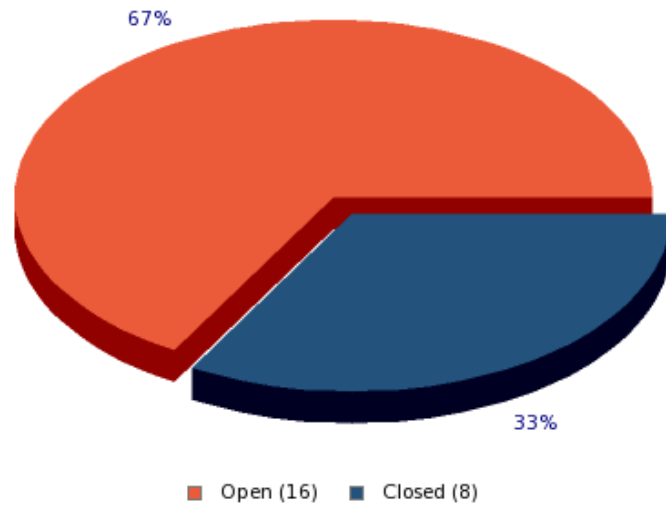
# Overview

<p>User accounts registered since launch</p> <p><b>2382</b></p>	<p>New user accounts registered during selected period</p> <p><b>96</b></p>	<p>User accounts activated during selected period</p> <p><b>67</b></p>	<p>Raised conversations during selected period</p> <p><b>25</b></p>
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<p>Open Conversations</p> <p><b>16</b></p>	<p>Closed Conversations</p> <p><b>8</b></p>	<p>Average time to respond</p> <p><b>8 days</b></p>	<p>Average time to close</p> <p><b>3 days</b></p>
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# Conversations

Between 01/12/2019 to 28/02/2021 you had 24 conversations started. This is the current status of those.



**Average time to respond**

**8 days**

**Average time to close**

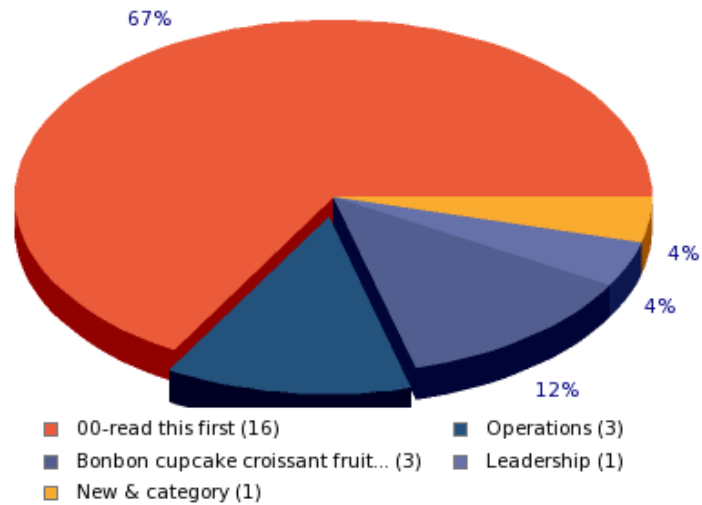
**3 days**

## More information

Need some inspiration? Download our ["The Concise Guide to Engaging and Retaining Employees" ebook](#)

# Categories

## Your Top 5 Categories



## Conversations Started by Category

Category	Number Received
Great Ideas!	16
Operations	3
Bullying and Harassment	3
Leadership	1
Patient Safety	1
Health and Safety	1
<b>Total</b>	<b>16</b>

Note: Any categories marked as "Inactive" means that they have been removed from the system.

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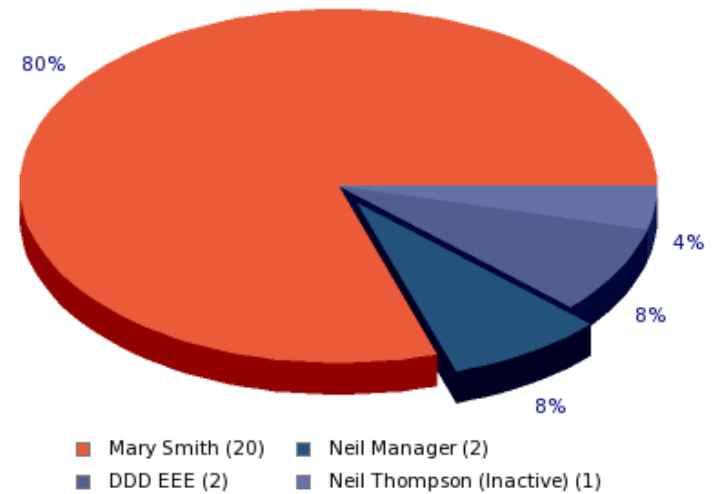
# Managers

## Conversations Started by Receiving Manager

Manager	Number Received	Average Response Time (Days)	Rating
Mary Smith	20	41	
Ola Onabule	2	94	4.0
James Grant	2		
Wendy Smith (Inactive)	1		
<b>Total / Average</b>	<b>25</b>	<b>135</b>	<b>4.00</b>

Note: Any managers marked as "Inactive" means that they have been removed from the system.

## Your Top 5 Managers

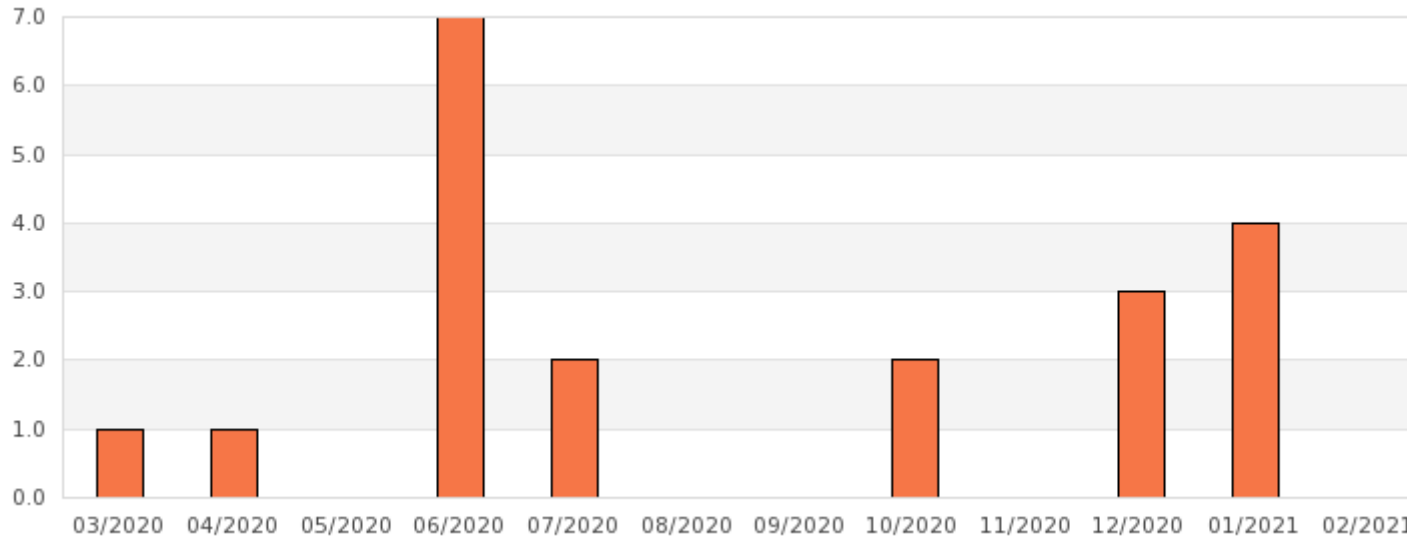


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# Interesting Statistics

## Conversations raised by month in the last 12 months



**Most Popular Day to Start a Conversation**

**Friday**

**Most Popular Hour to Start a Conversation**

**11 AM**



**[support@workinconfidence.com](mailto:support@workinconfidence.com)**

**0845 383 1013**